

Partner Power: Making the most of your Travel Risk Management Programme

Business Travel Show, Olympia London 2018



pladis

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**A first hand insight into the relationships and processes that
create and maintain a
successful travel risk management programme**

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Link to pladis Travel Guard [here](#)





Defining and aligning your programme to business...

- ✓ Understand the business and socialise your concept – why now?
- ✓ Recognise the importance of culture in a multi cultural context -
corporate values and appetites to risk
- ✓ Service provider proposition and alignment to client needs

Key stakeholders and the implementation process...

- ✓ TRM is a Team Sport
- ✓ Identify and engage your stakeholders - early
- ✓ Select service providers for 'fit'
- ✓ Project manage and maintain momentum – ensure alignment
- ✓ Plan to perform at scale
- ✓ Launch - now the work really begins!



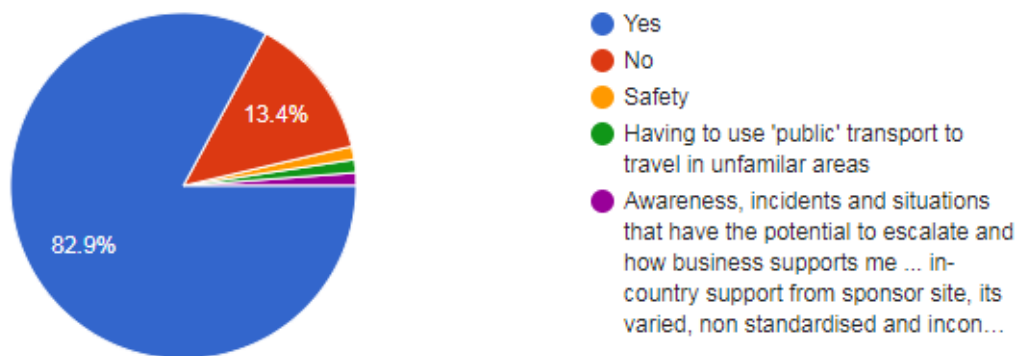
Ongoing programme management...

- ✓ Manage performance - systems wide
- ✓ Ensure transparency and promote honest review
- ✓ Disrupt and strive for continuous improvement
- ✓ Demonstrate value within an assurance reporting framework

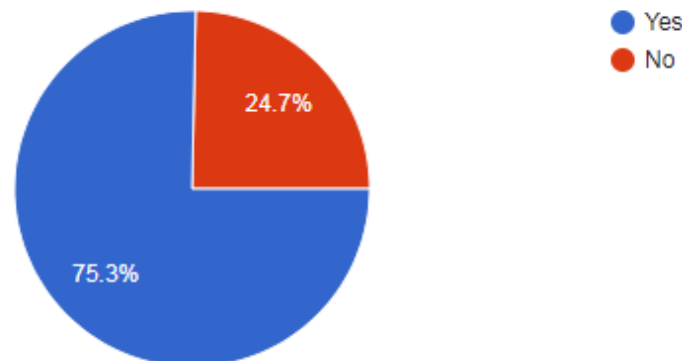


A year in: the importance of customer feedback...

Do you find the information provided on Travel Guard useful and easy to follow?



Does Travel Guard provide you (and your family) reassurance when travelling on business internationally?



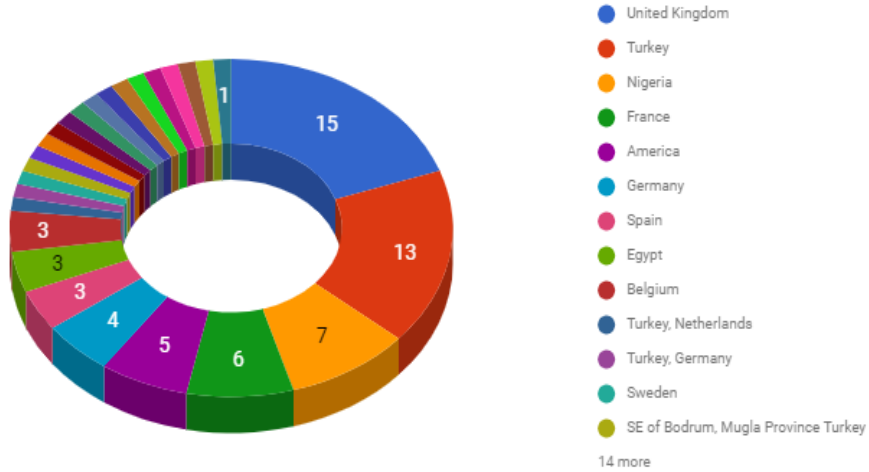
Future proofing your programme...

- ✓ Keep it current – monitor and adapt to market trends
- ✓ Perception is real – the importance of brand
- ✓ Do more with less and what are you prepared to compromise!
- ✓ Utilise and enhance technology
- ✓ Every day's a school day!

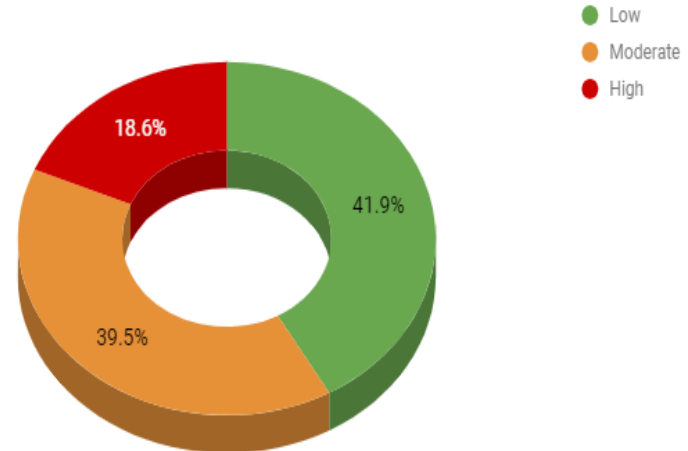


Incident tracking (2017), where next..?

Number of Incidents by Country



Events by Country Risk Rating



Any questions?

And please visit us at stand

B5500

Thank you

